

PAYMENT OPTIONS

Attention All Property Owners:

OPTION 1 - ZEGO: *If you choose to pay online you will enjoy the following benefits:*

- Online payments
- Credit Card and Debit Card payments accepted
- Recurring payments to pay dues and eliminate late fees
- Call center for support and phone payments
- Secure and easy to use payment system

IMPORTANT TO NOTE: *Zego is a third party servicer; a fee of 3% of the total amount being processed is charged and may take up to 5 Business Days to be posted to your account. Accordingly, please schedule your payment 5-7 Business days prior to your due date, in order to avoid any late fees. This website does not show your balance, it shows a history of your payments, and is simply designed for making online payments. Please call Ralston Management if you need your balance information. Should you set up your card information for automatic payments, you will need to be the one to turn off the payments when you sell or to update your card information. Your payments will continue to be deducted from your account unless you update or cancel the service. NSF fees may be assessed for each unsuccessful attempt.*

Here is how to get started:

1. Please visit www.smrpoa.org
2. Click on the 'Pay Online' button
3. Register to Pay Online

Should you have any questions processing a payment, please contact Zego Powered By Paylease at (866) 729-5327.

OPTION 2– CHECK, MONEY ORDER, CASHIER’S CHECK: *Ralston Management accepts personal checks, money orders or cashier’s checks.*

IMPORTANT TO NOTE: *Make sure your form of payment is made payable to your Association and not Ralston Management. Should you have multiple properties in the same Association and are making only one payment toward both, make sure you write in each account number on the payment. Please note should you have other properties in other Associations we manage you must send a separate payment for each Association. Payment may be made by mail or hand delivered to Ralston Management at 43533 Ridge Park Drive, Suite K, Temecula, CA 92590. All payments are due on time regardless of statement being received.*

If you should have any questions regarding a payment, please contact Ralston Management at (951) 296-9030.